

ORDERING PROCESS

For all your Gas Orders please contact our Friendly and helpful Customer Service Centre

- **Telephone:** 1800 807 203
 - **Fax:** 1800 807 177
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PICK UP ORDERS: Please telephone Customer Service, prior to arrival.
Make sure you have your Customer Number ready!

Quote:

- Your Customer Number and Company/Customer Name
- Advise the order is for Pickup & which depot you wish to collect from
- Your order number or Christian name
- Product Description of gases required
- Quantities you require

Even when Returning cylinders only: Please telephone Customer Service, prior to arrival.

Quote:

- Your Customer Number and Company/Customer Name
- "Returning Only Thanks"

DELIVERY ORDERS: Orders placed by 2:30pm are delivered the next Working Day
(Metropolitan only)

Faxing or E-mailing is highly recommended for delivery orders

When placing your order for delivery, please provide:

- Your Customer Number and Company/Customer Name
- Full Delivery Address Details
- Contact Name & Telephone Number
- Delivery Date required
- Your order number (if applicable)
- Product Code & Product description of gases required
- Quantities you require

OR.....You may prefer for CoreGas to provide you with a personalised Order form.

Then all you will need to do is: Enter

- Your order number: (if Applicable)
- Delivery Date required
- The quantity required next to the product description
- Fax or Email to CoreGas Customer Service Centre

If you would like your own personalised order form to be provided, please contact:

Bernadette McIntosh – Senior Sales Co-ordinator
Coregas Pty Ltd – Adelaide Branch – Sales division

PH: (08) 8222 1101 **Email:** bernadette.mcintosh@coregas.com