

## **ADELAIDE UNIVERSITY- QBT CONTACTS** from 30<sup>th</sup> March, 09 transition to QLD

On 30<sup>th</sup> March, 2009 all Adelaide University bookings will be transacted interstate due to the closure of the Adelaide call centre. The new Adelaide University QBT Domestic team and ticket fulfilment Team is located in Brisbane.

**DEDICATED CONTACT NO:** 1300 722 019  
Option 1 - Domestic

**EMAIL:** [gbtbne@qantas.com.au](mailto:gbtbne@qantas.com.au)

**WEB:** [www.qbt.travel](http://www.qbt.travel)

**FAX NUMBER:** 1300 550 230

**OFFICE HOURS:** 0830 - 1730 Monday – Friday AEST telephone  
QBT Office – after these times phone divert to AH  
team as below

**AFTER HOURS:** All telephone calls automatically divert from the  
above telephone number to the Qantas 24 hour  
Business Travel Centre – this is the team that  
currently service Adelaide University after hours.

**QBT BUSINESS MANAGER:** Lee-Anne Petherick  
Ph: 08 8407 2244 and 0412 737 663  
Email: [leeannepetherick@qantas.com.au](mailto:leeannepetherick@qantas.com.au)

### **ADELAIDE UNIVERSITY QBT TEAM – QLD**

- Responsible for Service Delivery to Adelaide University \_\_\_\_\_

#### **Domestic Consultants**

Adelaide University are allocated to a team of 4 Domestic Consultants via the dedicated 1300 number above.

#### **QBT Adelaide University Domestic Team Leaders**

Leigh-Ann Fisher/Sharon Emerson/Paul Mulvogue - 07 3238 2826

#### **Escalation Points**

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Judy Waters - QBT Supervisor Qld - 07 3238 2837

Sheila Aplin - QBT Manager Qld - 07 3238 2820