

# Qantas Fare Structure

## Domestic Retail

Effective 1 September 2009

Fare Type Conditions	Red e-Deal	Super Saver	Flexi Saver	Fully Flexible	Business
Fare basis	EPTWEBU~ OPTWEBU QPTWEBU~ NPTWEBU	SPXO VPXO LPXO MPXO	KIPOX BIPOX~	HOX Y	DOX~ J
Booking class	E O Q N	S V L M	K B	H Y	D J
Payment and ticketing	Instant purchase	Instant purchase	Instant purchase	Before travel	Before travel
Waitlist	Not permitted	Not permitted	Not permitted	Permitted	Permitted
Voluntary Rebooking and/or Re-routing: - Prior to day of departure	Permitted with change fee AUD50.00^#	Permitted with change fee AUD50.00^#	No Change fee applicable#	No Change fee applicable#	No Change fee applicable#
- On day of departure	Not permitted. A new fare will have to be purchased.	Not permitted. A new fare will have to be purchased.	No restrictions	No restrictions	No restrictions
Cancellation / Refund: - If notification given prior to day of departure	No refund. Ticket value valid for 12 months*	No refund. Ticket value valid for 12 months*	No refund. Ticket value valid for 12 months*	Full refund	Full refund
- If notification given on day of departure	No refund. Fare is forfeited	No refund. Fare is forfeited	No refund. Ticket value valid for 12 months*	Full refund	Full refund
No show	Fare is forfeited	Fare is forfeited	Fare is forfeited	Full refund	Full refund
Child fare (2-11 years) - percentage of adult fare	100%	80%	80%	80%	80%

^ Change fees apply per passenger per ticket at the time of re-booking and include GST. After re-booking, the reissue of the ticket must be completed no later than 1 day following the change. Change fee to be shown as a YR code on the new ticket. Collection of the change fee on a separate document is not permitted.

# The fare value of the original ticket may be used towards payment of a new ticket provided the new fare value is of equal or higher value. If the fare and/or taxes, fees or surcharges have increased, the reissued ticket must reflect the additional fare and/or taxes, fees or surcharges.

\* The unused ticket value for each passenger can be used as payment of a new booking anywhere on the Qantas network within 12 months of original ticket issue. The validity of the new reissued ticket must not exceed the validity of the original ticket. Any applicable flight change fees will apply at the time of rebooking. After rebooking, the reissue of the ticket must be completed no later than 1 day following the change.

~ Fare is applicable on selected markets only.

