

Virgin Blue Fare Type Guide



This is a guide only, for domestic flights. Full conditions can be found on our Website at virginblue.com.au

	🧳 CHECKED BAGGAGE ADD \$8		🧳 CHECKED BAGGAGE AND MORE INCLUDED		
FARE TYPES	GO! FARE (L,F,V)	BLUE SAVER (R,X,U,A,T,S,Q,H,M)	FLEXIBLE (B,N)	CORPORATE PLUS (Y)	PREMIUM ECONOMY (W)
Transferable (by name change)	No	No	Yes	Yes	Yes
Name change permitted – by contacting our Guest Contact Centre (GCC)	No	No	Yes – up to 30mins before your flight's scheduled departure time	Yes – up to 24hrs after your flight's scheduled departure time	Yes – up to 24hrs after your flight's scheduled departure time
Flight changes (to time and date of flight) permitted – via website or GCC (Note – routing changes not permitted)	Yes – At least 24hrs before to scheduled departure	Yes – At least 24hrs before to scheduled departure	Yes – At least 30mins prior to departure via GCC or 60mins prior to departure via website	Yes – up to 24hrs after your flight's scheduled departure time	Yes – up to 24hrs after your flight's scheduled departure time
Flight change fees via our website (available where original booking made on website)	\$40 [^] plus any fare difference	\$35 [^] plus any fare difference	Any fare difference	Any fare difference	Any fare difference
Flight change fees via Guest Contact Centre	\$45 [^] plus any fare difference	\$40 [^] plus any fare difference	Any fare difference	Any fare difference	Any fare difference
Flight change fees via GDS	N/A	\$35 [^] plus any fare difference	Any fare difference	Any fare difference	Any fare difference
Cancellations permitted	No	At least 24hrs prior to scheduled departure time	At least 30mins prior to departure time	Up to 24hrs after scheduled departure time	Up to 24hrs after scheduled departure time
Flight cancel fee via our website	N/A	\$40 [^]	Nil	Nil	Nil
Flight cancel fee via Guest Contact Centre	N/A	\$45 [^]	Nil	Nil	Nil
Flight cancel fee via GDS	N/A	\$45 [^]	Nil	Nil	Nil
If flight cancellations made in accordance with fare rules, balance is held in credit	Cancellations not permitted	Yes – credit available for 12 months after date of first booking	Yes – credit available for 12 months after date of first booking	Yes – credit available for 12 months after date of first booking	Yes – credit available for 12 months after date of first booking
If flight cancellations not made in accordance with fare rules	Cancellations not permitted	Loss of fare	Loss of fare	Loss of fare	Loss of fare
Refundable (provided flights cancelled in accordance with fare rules)	No	No – credit shell available	No – credit shell available	Yes – admin fee of \$30 per guest per cancellation. Or credit shell available	Yes – admin fee of \$30 per guest per cancellation. Or credit shell available
Checked Baggage – Domestic for flights departing before 01/09/08	20Kg allowance included	20Kg allowance included	20Kg allowance included	32Kg allowance included	32Kg allowance included
Checked Baggage – Domestic for flights departing on or after 01/09/08	Not Included - 23Kg* allowance may be purchased for \$8 online or \$20 at the airport	Not Included - 23Kg* allowance may be purchased for \$8 online or \$20 at the airport	23Kg allowance included	32Kg allowance included	32Kg allowance included
Checked Baggage - International	20Kg allowance included	20Kg allowance included	23Kg allowance included	32Kg allowance included	32Kg allowance included

ADDITIONAL BENEFITS

Guaranteed seat in first three rows of aircraft with priority boarding and disembarking	No	No	No	No	Yes
Complimentary Access to The Lounge	No	No	No	Yes	Yes

*GDS bookings together with Velocity gold and silver members are exempt.

[^]Charges listed are in AUD and apply to Australian domestic flights. For International Travel, the currency in which you made your original booking will apply to your entire booking. Please refer to the Fees and Surcharges tab in the Booking section of our website or your itinerary for applicable charges in that currency. All Virgin Blue fares are subject to change with/without notice. If you change your booking, your new fare may be more expensive than the original fare paid. Information correct as at 18/08/08.