

Systems Thinking in Practice

Understand the success drivers of complex problem solving

The issues facing both private and public organisations are extremely complex, and yet we're often surprised when "solutions" and decisions to address these issues fail to solve the problem. Indeed, we all know of cases when the solution actually made the problem worse!

Systems thinking will challenge how you understand organisations. It's a way of helping you view organisational systems from a broad perspective that includes seeing overall structures, patterns and cycles in systems, rather than just specific events. This broad view can help you quickly identify the real causes of issues in organisations and where to work to address them.

Systems Thinking in Practice is based on the ideas raised by Peter Senge in *The Fifth Discipline*, identified by the *Harvard Business Review* as one of the seminal management books of the last 75 years. The program will give you a thorough understanding of how you can apply systems thinking to your organisation.

Practical tools to enhance executive decision-making

This dynamic, hands-on program will provide participants with a framework to:

- Clearly understand the principles of systems thinking, as championed in Peter Senge's book, *The Fifth Discipline*.
- Assess and address organisational structures that hinder performance and cause failure.
- Apply these principles to better understand organisational issues and problems.
- Follow a step-by-step process for applying system tools in organisational problem solving.
- Use systems tools to assist in strategic planning and managing organisational change.

"Systems thinking is a discipline for seeing wholes.

It is a framework for seeing interrelationships rather than

things, for seeing patterns

of change, rather than

static snapshots"

Peter Senge

Venue

Executive Education Unit

The University of Adelaide
7th Floor
10 Pulteney Street
Adelaide

Date

Thur 27 – Fri 28 Aug, 2009

Time

9am – 5pm
(Light lunches provided)

Cost

\$1,250 per person GST-free
(Group and Earlybird discounts available)

Customisation

This program can be tailored to meet the needs of your organisation.
Phone Andrew Stevens
on 08 8303 5703

Contact

p: (08) 8303 3268

f: (08) 8303 6140

amanda.bramwell@adelaide.edu.au

www.adelaide.edu.au/professions/execed

Stimulating, interactive learning

This program will provide you with a stimulating, hands-on learning experience, imparting valuable skills and knowledge with immediate application.

This program has been developed and delivered worldwide for over 12 years by Dr Barry V. Bales, from the LBJ School of Public Affairs, the University of Texas at Austin, for a wide variety of audiences from both the public and private sector.

Who should attend?

This two-day Management Development Program is designed for managers and leaders who want to enhance their thinking and use the practical application of systems thinking to improve the outcomes of complex problem solving.

Participants will have the opportunity to work with a strategic issue within their own organisation as part of the program.

Group discounts

The fee for one or two participants is \$1,250 per person. For bookings of three, however, a discounted total fee of \$3,187 is offered – a reduction of 15% per person. And for five, a total fee of \$5,000 is offered – a reduction of 20% per person.

Earlybird discount

For registrations **with payment** received no later than 28 days prior to commencement of the program, a discount of 10% applies as per the following table:

	1 person	3 people	5 people
Earlybird Fee	\$1,125	\$2,868	\$4,500
Earlybird Saving	\$125	\$319	\$500
Standard Group Fee	\$1,250	\$3,187	\$5,000

Please note that this program is GST-free.

For more information on this or any other MDP Short Course, call Amanda Bramwell on (08) 8303 3268 or e-mail amanda.bramwell@adelaide.edu.au

Cancellations and deferments

If written notification of cancellation or deferment is received no less than three weeks prior to the program start date, the full fee will be refunded. If notification is received between four days and three weeks prior to the program start date, a 25% fee will apply. If notification is received less than four working days prior to the program start date, the full fee will be forfeited.

If the intended participant is unable to attend, a suitable substitute will be accepted right up to the morning of the program with no financial penalty.

Accommodation (optional)

While this program is non-residential, there are a number of hotels within walking distance should you require accommodation. Please contact Amanda Bramwell through the channels listed below for further information.

The presenter

Dr Barry V. Bales Ph.D



Barry V. Bales is Assistant Dean for Professional Development at the LBJ School of Public Affairs, the University of Texas at Austin, where he directs seminars on leadership, executive development and other areas of professional development for over 3,000 people each year.

Dr Bales is a frequent seminar/conference speaker in the areas of leadership, systems thinking, strategic thinking, strategic planning and executive development. He has taught and/or consulted with private sector, government and non-profit leaders throughout the US, Philippines, Brazil, China, South Africa, Australia and India.

"Barry Bales expertly delivers practical tools that enhance the productivity and effectiveness of very smart and busy people."

2008 international participant

Registration Form and Tax Invoice Upon completion of this form, including the relevant payment, this form will become a Tax Invoice. ABN 61 249 878 937

Systems Thinking in Practice: Thur 27 - Fri 28 August, 2009

YES I/we would like to enhance my/our complex problem solving ability.

Please accept the following registration(s) at this MDP:

Number of people attending: Amount payable (GST-free): \$

Name:
title first name last name

Position:

Organisation:

Postal Address:

Postcode:

Phone: Fax:

E-mail:

My organisation is: Government Non-Government

Method of payment

Cheque (please make payable to The University of Adelaide) and forward with a copy of THIS registration form to Amanda Bramwell at the address below.

Debit my: Mastercard Visa Amex

Card No.:

Cardholder's Name:

Signature: Expiry date:

I would prefer not to receive promotional material regarding future programs offered by the Executive Education Unit.

Now mail or fax to:

Amanda Bramwell
Executive Education Unit
The University of Adelaide, SA 5005.
Fax: (08) 8303 6140.