

## **INTERNATIONAL STUDENT SUPPORT GRANTS FREQUENTLY ASKED QUESTIONS**

### **How do I apply for the International Student Support Grant?**

If you believe you meet the eligibility criteria please visit the [International Student Support Grant listing](#) to apply online.

### **I received a \$500 State Government Grant from the University earlier this year, can I apply again?**

If you have received both of the \$500 State Government grants offered in 2020 (for a total of \$1000), you are not eligible to apply for this grant.

If you have received one or none of the previous \$500 State Government grants offered in 2020 (for a total of \$500), you are eligible to apply for this grant.

### **Who can I contact for more information on the status of my application?**

Students will be notified the outcome of their application via their University email address. Eligible applicants will receive funding by 27 February 2021.

### **How will I know if my application has been successful?**

Students will be notified the outcome of their Grant application via their University email address.

### **Can I apply more than once? Or I have been unsuccessful, can I reapply?**

You may only apply for the Grant once. If you are unsuccessful in your application please contact [International Student Support](#) for other forms of assistance.

### **How long do applications take to process?**

Students will be notified up to five weeks after the application closing date.

### **When do International Student Support Grant applications close?**

Applications close at 5pm, Friday 29 January 2021. Late applications cannot be accepted.

### **How much is the International Student Support Grant?**

Eligible students will receive a one-off payment of \$500 before 27 February 2021.

### **How do I prove I have been impacted by COVID-19 and experiencing financial hardship?**

Applicants must provide bank statements for all bank accounts (in your name) for the previous 90 days and if applicable a letter from an employer regarding loss of work or reduction in work hours.

### **I'm studying in my home country, can I apply for the Grant?**

The Grant is only available to students currently residing in South Australia and studying on campus for trimester 1 or semester 1, 2021.

### **I'm on a temporary graduate (subclass) 485 visa, can I apply for a Grant?**

Holders of a 485 visa are ineligible for this Grant. Please contact [International Student Support](#) for other forms of assistance.

### **I submitted my application and forgot to attach my bank account statements, what can I do?**

Once you have submitted your application additional bank statements cannot be submitted. Please ensure you attach all documentation at the time of application.