Introduction

This guide will assist you in setting up the Citrix receiver and setting the required security settings for ADAPT on Windows 8.1 using Internet Explorer 11. This will only need to be done once per PC/tablet. This install and fix will prevent ADAPT from prompting you to install Citrix every time you login, even if the software is already installed.

Please note: This guide is only for Windows 8.1 with Internet Explorer 11 and does not apply to Windows 8.0 or lower.

Procedure

1. Download and install “Receiver for windows”, accept all defaults
   http://receiver.citrix.com
2. Open Internet Explorer 11 and select the gear icon on the top right and select Compatibility View settings
3. Add “adelaide.edu.au” to compatibility mode (This will run like an older browser version and enable ADAPT website to load on IE 11). After adding close.

4. While you are in the setup component of Internet Explorer, now open Internet Options
5. Add the following URL into the “Trust Sites” zone (as circled in red) under “Security” tab in Internet Options by using the “Sites” button

https://adapt.adelaide.edu.au

6. Close the Trusted site window

7. Using Internet Explorer navigate to http://adapt.adelaide.edu.au, add this page to your favourites

8. Enter your University ID number, Password and click Log On

For future access to ADAPT, now Citrix receiver is installed and configured
Open Internet Explorer and navigate to the following link https://adapt.adelaide.edu.au

Contact Us
For further support or questions, please contact the Service Desk on +61 8 8313 3000 or servicedesk@adelaide.edu.au