

PARTICIPANT INFORMATION SHEET

PROJECT TITLE: Humanitarian Emergencies in a Digital World

HUMAN RESEARCH ETHICS COMMITTEE APPROVAL NUMBER: H-2018-046

PRINCIPAL INVESTIGATOR: Prof. Andrew Skuse

Dear Participant,

You are invited to participate in the research project described below.

What is the project about?

This research project will explore the role that information, communication and big data play in improving situational awareness during humanitarian emergencies. In doing so, this project will examine how technologies are driving opportunities for data capture during emergencies, particularly through processes such as crowdsourcing.

This project aims to:

1. Examine how new technologies, particularly crowdsourcing, are driving opportunities for enhanced data capture during emergencies.
2. Examine the nature and scope of different crowdsourcing platforms and processes, and their limitations.
3. Explore the motivations, rationale and experiences of volunteers who participate in these processes.
4. Interrogate the interaction between crowdsourcing platforms and the organisations involved in emergency response.

Who is undertaking the project?

This project is being conducted by a multidisciplinary team of researchers from the University of Adelaide, including Prof Andrew Skuse, Dr Cristian Birzer, Dr Hannah Brown, Dr Claudia Szabo, Ass/Prof Melissa Nursey-Bray, and Ms Tait Brimacombe. This research has been funded by a University of Adelaide Interdisciplinary Research Fund grant.

Why am I being invited to participate?

You are being invited to participate in this research based on your involvement (voluntary or otherwise) in the emergency communications/emergency response space.

What am I being invited to do?

You are being invited to participate in an online survey. This survey will ask you a range of questions focussing on the nature and extent of your participation in crowdsourcing platforms, as well as some of the reasons for this participation and the factors that motivate you to participate in these processes.

How much time will my involvement in the project take?

It should take you no more than 30 minutes to complete this survey.

Are there any risks associated with participating in this project?

The degree of risk and/or harm to you by virtue of your participation in this project is minimal. Should you feel anxious or uncomfortable at any point during this research please bring this to the attention of the researcher. Throughout the course of this research it is important that you are placed in an environment in which you feel comfortable and supported.

Should you wish, you may refuse to answer any question that makes you feel uncomfortable and are able to stop participating in survey at anytime.

What are the potential benefits of the research project?

It is envisaged that this research may yield some useful lessons/recommendations for practitioners and volunteers in the emergency communication/emergency response space.

Can I withdraw from the project?

Participation in this project is completely voluntary. If you agree to participate, you can withdraw from the study at any time.

What will happen to my information?

Confidentiality and privacy: Your confidentiality and privacy will be prioritised throughout this project. Any information you provide that is used in any reports, publications or outputs arising from this research will be de-identified (meaning that any identifiable information about you such as your name will be removed) and used in a confidential way. While all efforts will be made to remove any information that might identify you, complete anonymity cannot be guaranteed and there is always a possibility that you may be identified in relation to your organisational affiliation or nationality. While we believe this risk is minimal for this project, the utmost care will be taken to ensure that no personally identifying details are revealed.

Storage: Any information you provide as part of your participation in this project, hardcopy or electronic, will be securely stored at University of Adelaide Facilities in accordance with University Policy and the Australian Code for the Responsible Conduct of Research. Any identifiable information will not be made available to any third parties, and only researchers who are named above will be able to access this type of information. De-identifiable data may be made available for the purposes of designing subsequent research projects and/or expanding this project.

Publishing: Any information you provide that is used in any reports, publications or outputs arising from this research will be de-identified and used in a confidential way. It is envisaged that a number of different outputs may arise from this research, namely:

1. A revised, English-language toolkit on communication during humanitarian emergencies. This will be freely and publicly available online.
2. A training workshop for key personnel to disseminate and communicate findings from this toolkit.
3. 3 academic, peer-reviewed journal articles.

Sharing: Researchers will make sure to circulate any freely available publications/outputs to you, and will include you in invitations to participate in any associated trainings/workshops in relation to these materials.

Your information will only be used as described in this participant information sheet and it will only be disclosed according to the consent provided, except as required by law.

Who do I contact if I have questions about the project?

If you have any questions about this project you should contact the primary researcher, Professor Andrew Skuse at andrew.skuse@adelaide.edu.au or on +618 313 4285.

The contact details of other researchers are:

- Dr Cristian Birzer, cristian.birzer@adelaide.edu.au, +618 313 3148
- Dr Hannah Brown, hannah.brown@adelaide.edu.au, +618 313 8183
- Dr Claudia Szabo, claudia.szabo@adelaide.edu.au, +618 313 6744
- Ass/Prof Melissa Nursey-Bray, melissa.nursey-bray@adelaide.edu.au, +618 313 3479
- Ms Tait Brimacombe, tait.brimacombe@adelaide.edu.au

What if I have a complaint or any concerns?

The study has been approved by the Human Research Ethics Committee at the University of Adelaide (approval number H-2018-046). This research project will be conducted according to the NHMRC National Statement on Ethical Conduct in Human Research (2007). If you have questions or problems associated with the practical aspects of your participation in the project, or wish to raise a concern or complaint about the project, then you should consult the Principal Investigator. If you wish to speak with an independent person regarding concerns or a complaint, the University's policy on research involving human participants, or your rights as a participant, please contact the Human Research Ethics Committee's Secretariat on:

Phone: +61 8 8313 6028

Email: hrec@adelaide.edu.au

Post: Level 4, Rundle Mall Plaza, 50 Rundle Mall, ADELAIDE SA 5000

Any complaint or concern will be treated in confidence and fully investigated. You will be informed of the outcome.

If I want to participate, what do I do?

If you are interested in participating in this research, please:

Please complete the following survey (<https://www.surveymonkey.com/r/S32HP8X>) and complete the associated consent form. Should you be interested in participating in a follow up interview with a researchers, please ensure you mark the appropriate box on the survey form and provide your most appropriate contact details.

Yours sincerely,

Prof Andrew Skuse

Dr Cristian Birzer

Dr Hannah Brown

Dr Claudia Szabo

Ass/Prof Melissa Nursey-Bray

Ms Tait Brimacombe