# Admission, Enrolments and Amendments for Open Universities Australia (OUA) Programs

| | |
|---|---|
| **Who is responsible for Admissions, Enrolments and Amendments?** | OUA |
| **UoA Escalation Point** | OUAhelp@adelaide.edu.au |
| **Key Information** | <ul><li>OUA will process and manage all admissions, enrolments, and amendments in their system.</li><li>Students manage their enrolments and fees through the OUA Student Hub portal.</li><li>All admission and enrolment data will be transferred directly into PeopleSoft Campus Solutions (CS) via an automated secure data exchange process which enables the information to be mirrored in UoA systems.</li><li>OUA students will have access to all relevant UoA services once their record is activated in PeopleSoft CS.</li><li>Students will receive Welcome Letters from OUA and UoA.</li><li>Students who seek to add a course after the teaching period has commenced, will only be permitted to do so within the first two weeks of that teaching period. This has been jointly agreed and OUA will contact UoA to confirm any late enrolments in courses.</li></ul> |

| | | |
|---|---|---|
| **Support Information** | **Contact OUA via:**<ul><li>Call: 136736</li><li>Chat</li><li>Online Help</li></ul> | **Opening Hours:**<ul><li>Monday to Thursday: 8am–8pm AEST/AEDT</li><li>Friday: 9am–6pm AEST/AEDT</li><li>Saturday and Sunday: 10am–5pm AEST/AEDT</li></ul> |