



## OUA Students and OUA Programs – Student Services and Systems Access Summary

Service/Process	OUA Student / OUA Program	Comment
Academic Progress	Yes	For Award program
Academic Transcript	Yes	Standard process
Access Adelaide / My Adelaide	Yes	View only - except for application to graduate
AHEGS	Yes	Standard process - on graduation from Award Program
Commonwealth Assistance Notices (CAN)	No	Student Finance managed by OUA
Course Planner	Yes	OUA UGRD courses appear in Course Planner. Prerequisite has been added to the courses to prevent any Program other than BIB from enrolling.
CRM	Yes	OUA queue - for direct enquires received by UofA
Degree Finder	Yes	Program linked to OUA website
Education Verifications	Yes	Standard process
Fred Brown - TT App	No	100% online
GPA	Yes	Standard process for OUA Award Program
Library Services	Yes	



<b>Mandatory DESE government reporting</b>	No	OUA responsibility (but UofA responsible for TCSI completions reporting)
<b>MyEnrol - Online Enrolment and Drops</b>	No	Students enrol and drop via OUA Student Hub
<b>MyUni</b>	Yes	100% online program
<b>Online application to graduate</b>	Yes	Standard process via Access Adelaide / My Adelaide
<b>Student Calendar (Gmail in outlook client)</b>	Yes	
<b>Student Card</b>	No	
<b>Student Email</b>	Yes	
<b>Student Finance - invoicing, FEE-HELP, CSP</b>	No	OAU responsibility - managed via OUA Student Hub
<b>Student Mobile App</b>	Yes	
<b>Student Services Amenities Fee (SSAF)</b>	No	
<b>Student Support</b>	Yes	All current support services including Studiosity Also get access to Smarthinking via OUA Student Hub
<b>Study Abroad</b>	No	100% online - domestic students only
<b>Study Plan</b>	No	OUA has a flexible delivery model - generic study plan only
<b>Syllabus Plus Timetable</b>	No	100% online - single activity created
<b>Unified</b>	Yes	



<b>USI</b>	Yes - required	Collected by OUA
<b>Welcome Letter</b>	Yes	Students get 2 Welcome letters.  A Welcome Letter from UofA that covers both the NAWD Open Access enrolment/s and for Award Program.  They also receive a Welcome Letter from OUA.