

Meet Sam :]

Sam (Smart Assistant for Mobile) is a pocket travel assistant that helps business travellers with everything from itinerary management, bookings, service and support. Sam is designed to help make business travel easy and enjoyable. It does this by employing a blend of AI (Artificial Intelligence) and integrated consultant support and expertise.

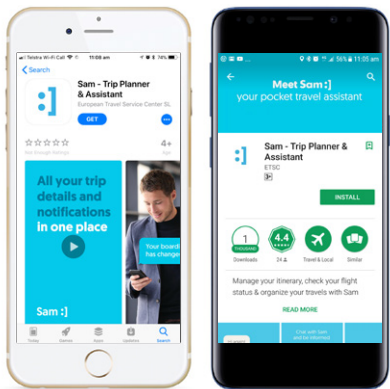
The app is now available to customers of FCM Travel Solutions.

Download the app

1. Search for **Sam – Trip Planner & Assistant** in the App Store or Google Play.

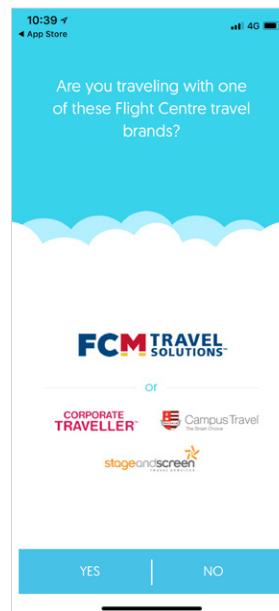


2. Select the **GET** or **INSTALL** button to download the app to your device.



Install the app

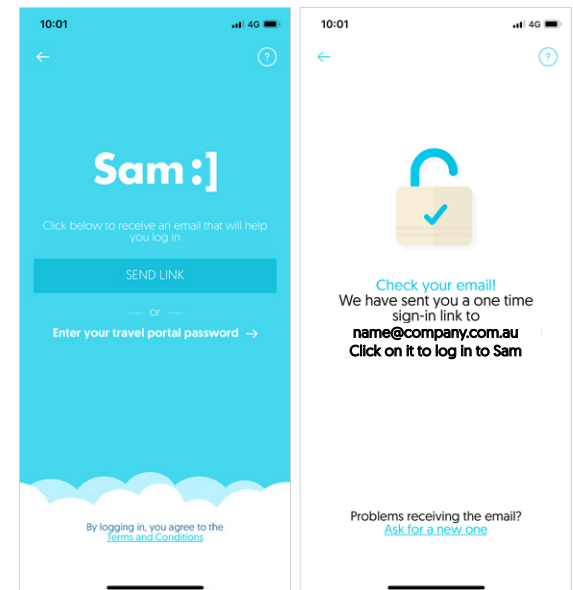
1. Open the Sam app. You will be asked if you are travelling with one of the Flight Centre Travel Group brands. Click **YES** to ensure you configure the relevant version of Sam.



2. Enter your work email address and press **LOG IN** to continue. This email address must match what is configured in the FCM HUB.

3. You can now choose to have an authentication link emailed to you or select to enter your HUB password if known.

If **SEND LINK** is selected, you will receive an email. Click the link within the email to log into the Sam app.



Complete your profile

In Options, you will have access to your profile and notification settings. Here you can update your address and home airport details so that you receive relevant and accurate notifications. You can also select the type and frequency of notifications you would like to receive from Sam.