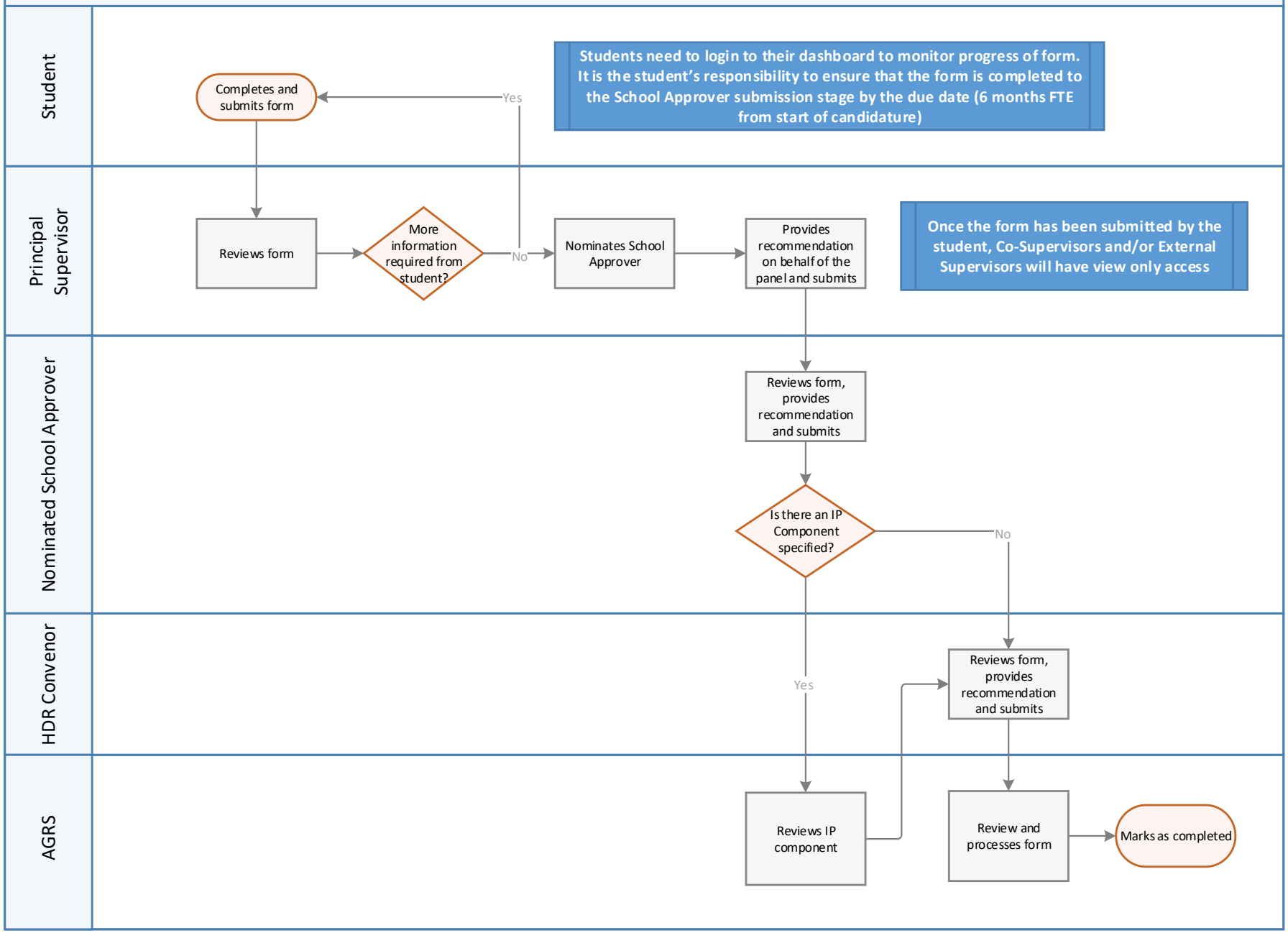CCSP Online Form - Workflow