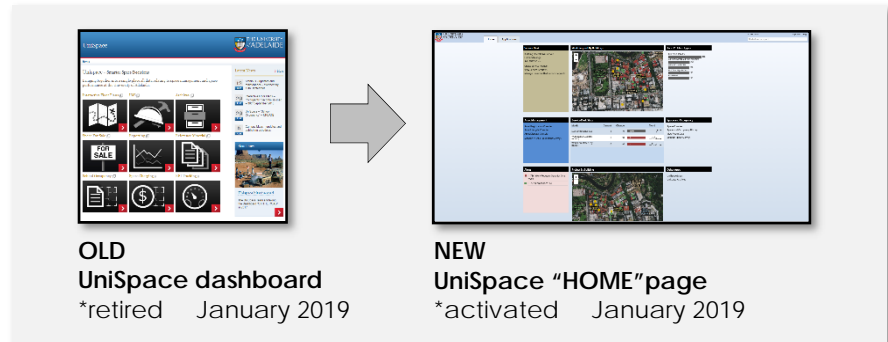


UniSpace - HOME page

January 2019
Infrastructure - SBI Team



Applications - the 'detailed' version of the "Home" page. Same applications but with no graphic interface.



THE UNIVERSITY OF ADELAIDE

Home Application

Service Desk
App for Creating, Viewing and Managing Work Request. Access your request and actions.

Asset Management
App for Creating, Viewing and Managing Physical Assets (overall buildings to individual plant and equipment)

Service Desk
Building Operations Console
Find and Manage
Add MWO Costs
Create Service Request
View Service Requests
Manage Un-submitted Service Requests

Asset Management
Asset Registration Console
Asset Lifecycle Console
Asset Disposal Console
Manage Asset & Equipment Surveys

Alerts
[1,736] Work Requests Open for One Week
[1] SLA Compliance (%)

Work Request By Buildings

Service Desk Stats

Metric	Current	Change	Trend
SLA Compliance (%)	1	0	100%
Work Requested (by month)	0	-58	0
Work Completed (by month)	0	-6	0

Project By Building

Top5 Problem Types

BUILDING REPAIRS	418
AIR CON /MECH/HR COND/STIONER	269
GROUND/GARDEN	259
ELECTRICAL/LIGHT OUT	258
PLUMBING	258

Space and Occupancy
Space Console
Space and Occupancy History
View Room Data
Manage Space Surveys

Other Apps
UniSpace Maps
UniSpace Archives

Work Request
'heads up' summary of Work Request, locations, types, and stats. [*scroll the map to access other locations]

Space and Occupancy
App for viewing all floor plans, space data, space ownership and occupancy (where people are)

Other Apps
Links to UniSpace Interactive Maps and UniSpace Archives (access via IE Internet Explorer)

Projects
Locate current project and summary of current works.

REMINDER

Hover over items, if the 'pointer finger' appears, there is more information available. Users are encouraged to explore the 2nd and 3rd tier information available.

