

# Duress Alarm Systems Operating Instructions



THE UNIVERSITY  
of ADELAIDE

## DURESS ALARM TYPES

There are two types of duress alarms that are currently used at the University of Adelaide:

- 1 Wireless pendant that can be worn around the neck (see Fig. 1).
- 2 Fixed under bench dual press button that can be either hardwired or wireless (see Fig. 2).



## Duress Alarm Response, Maintenance and Testing

Whether it's a pendant or a under bench device, hardwired or wireless, the function is the same for all the types of duress buttons used at the University.

Once the button is depressed then a signal is sent to The University of Adelaide Security Office via the campus wide Siemens Security Management System.

**The response from Security will depend on many factors and should not be relied upon if there is a life threatening situation. Call SAPOL – 000.**

The duress system and its operation is the responsibility of the faculty/school who purchased it. It is therefore imperative that:

- Training of new staff on its operation is undertaken during the local area induction.
- The system is periodically tested – call back to University Security.
- Batteries are checked and replaced where required on a regular basis.
- Wireless pendants must not be removed from the area that they are programmed into. They will not work in another building with the same system unless specifically programmed to do so.

## Wireless Pendant Duress Operation

The wireless pendant is operated by pressing the pink button in the centre of the pendant for a few seconds.

Whilst the button is pressed a red light will illuminate on the front of the pendant.

The pendant is a silent operation and will not alert any staff or students in the immediate area unless specifically set up to do so.

The duress alarm is reset at the University Security Office, once the situation has been resolved.



## Fixed Under Bench Duress Operation

The under bench duress button is operated by pressing the two red buttons at the front of the unit simultaneously.

Once pressed the buttons will latch and the duress signal will be sent to the University Security Office.

The duress is a silent operation and will not alert any staff or students in the immediate area unless specifically set up to do so.

The duress alarm must be reset via the key (as shown in picture below) before it can be reset at the University Security Office, once the situation has been resolved.



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