

Modified TSDF Model

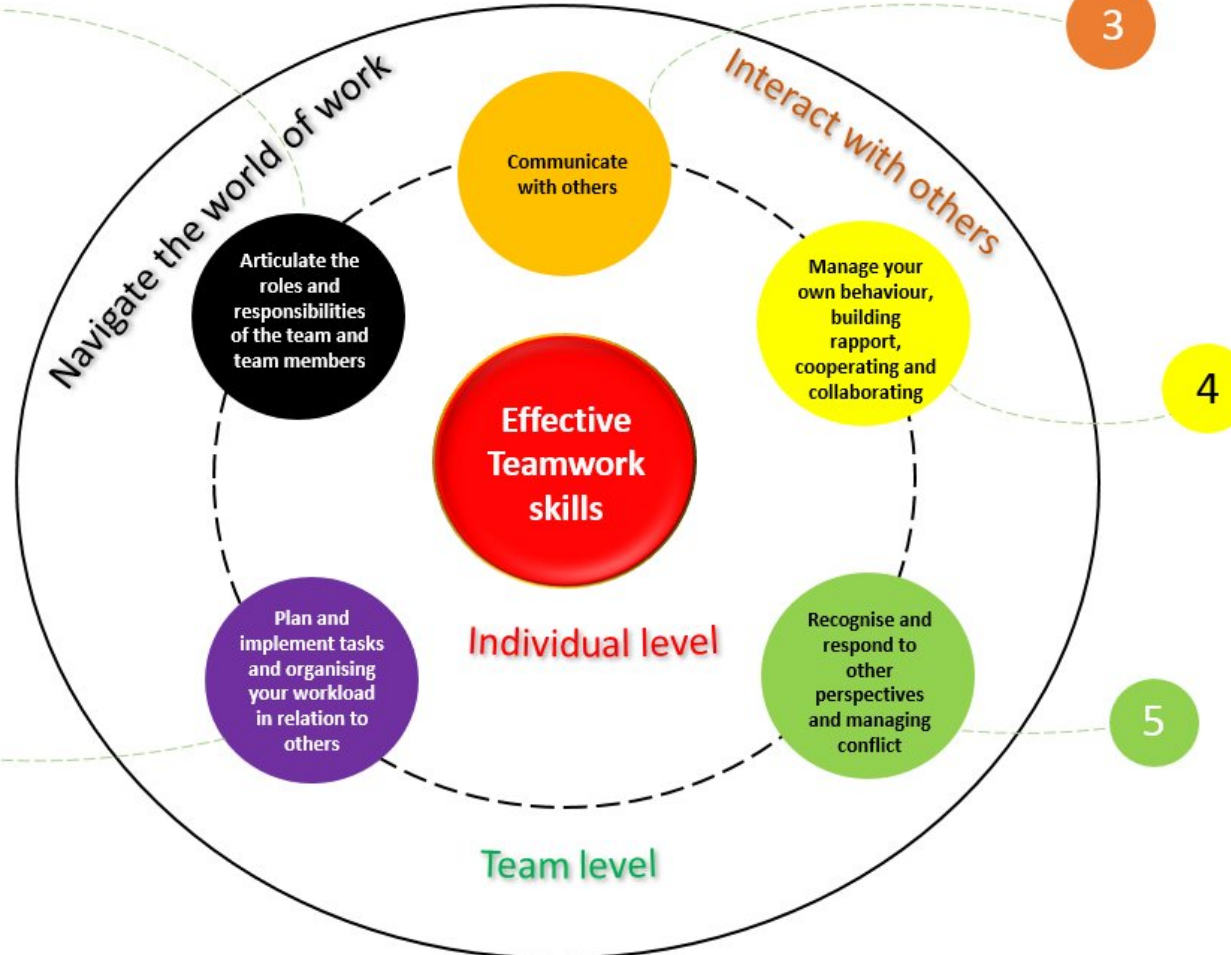


- use different frameworks to identify and explain team goals & outcomes; and the team roles required to achieve them, including leadership
- identify strengths and skills that team members bring to the necessary tasks for the outcomes; identify skills gaps, and identify strategies to overcome them
- develop a code of conduct outlining the expectations, protocols, & ethics of team members

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- identify, explain, and distribute the specific tasks & sequences required to achieve team SMART goals & outcomes
- determine a realistic timeline to complete all team tasks by deadlines
- Choose an appropriate team decision-making process for the current project

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- adapt own behaviour and communication style appropriately, as needed, in recognition of diverse needs (including ethnicity, character, & culture) of team and clients.
- practice active / dynamic listening with different speakers regardless of discipline, ethnicity, or character/personality
- articulate own meaning (oral or written) with tact, discretion & clarity
- use feedback constructively for assurance of both own and others' understanding
- identify and articulate communication, character & team-relational types (own & others') using recognised profiling systems, and respond appropriately

- choose appropriate team dynamics and leadership style for the specific team and team project
- identify personal and collaborative behaviours & practices that build rapport and lead to, and maintain, harmony
- analyse and describe a new culture &/or approach that diverges from one's own, and respond appropriately
- effectively implement strategies for healthy inter-relationship and functionality in dealing with team members & clients

- identify behaviours & practices that cause team dysfunctionality, and the appropriate responses to these
- identify own weaknesses and strengths in terms of team functionality and identify appropriate strategies to address them
- identify, from a range of recognised methods, appropriate tools & practices to address common issues in negotiation and conflict resolution