

## Fee Calculation for the ILRS Code fees 2023-2024

April 2022- March 2023 CPI = 7.0%

### Service-level standards fees

These recommended prices have been established to provide participants with predictability of budget regarding services provided by other participants of the Australian resource sharing network. Participants must independently determine the price for their service.

Service type	Maximum supplier turnaround time*	Current 2022/23 Recommended prices include default delivery fee	New 2023/24 Recommended Price including default delivery fee	Default delivery modes
Core	4 working days: Working days are measured in whole days. (Request received on Monday, item or a negative response sent by the close of business (COB) Thursday or, if the item is to be sent by mail, dispatched in time for last collection on Thursday)	Copy: \$19.70  Loan: \$30.30	Copy: \$21.10  Loan: \$32.40	Copy: Electronic delivery where possible, or post. Loan: post delivery included in the loan fee.
Rush	24 hours: The item or a negative response is sent within 24 hours of receiving the request or, if the item is to be sent by mail, dispatched in time for last collection next working day. (Requesting libraries are recommended to telephone or email confirmation of Rush requests)	Copy: \$39.30  Loan: \$55.30	Copy: \$42.00  Loan: \$59.20	Copy: Electronic delivery.  Loan: Express Postdelivery or courier equivalent included in the loan fee.
Express	2 hours: The item or a negative response is sent within two hours of receiving the request, or, if the item is to be sent by mail, dispatched in time	Copy: \$59.00  Loan: \$74.90	Copy: \$63.10  Loan: \$80.10	Copy: Electronic delivery.  Loan: Express postdelivery or

	for last collection same day or next working day depending on when it was received. (Requesting libraries are recommended to telephone to alert to an Express requests)			courier equivalent is included in the loan fee. For other delivery method – to be Negotiated
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The supplier response time to an ILL request sent from an automated system before automatic expiry occurs is Core turnaround time plus one working day.

### Additional charges to be calculated

Additional charges	Current recommended Fee	New recommended Fee
Additional charge for each additional 25 pages copied/scanned or part thereof	\$4.60	\$4.90

Recommended prices for copies/scans are for up to 25 pages in the original item. An additional charge of \$4.40 applies for each additional 25 pages copied/scanned or part thereof.

Prices should be negotiated for special copying. For example, items that need to be retrieved from storage where costs are incurred by the supplying library, copying / scanning of fragile material or music scores, or for loans of multi-volume sets.

### Recommended delivery prices

These fees are included for information, in the event that libraries need to provide additional charges for services provided, such as mail delivery of a copy.

Delivery method	Current recommended fees	New recommended Fee
Electronic delivery e.g. email attachment, e-copy upload, etc	No charge	No charge
Mail	\$10.60	\$11.30

