THE UNIVERSITY *of* ADELAIDE

Beyond the Library of the Future

University Library Strategic Plan 2019-2021

Introduction

In early 2016 the University officially endorsed the Library of the Future Report and its recommendations. This strategic document was the outcome of an extensive consultation process, coordinated by a comprehensively representative committee from across the University.

The report made 25 recommendations for *"a bold and agile future library"* under the themes of Library Services, Library Collections, Library Organisation, and Library Facilities and Systems.

In what has been a period of significant change, most of the recommendations from that report are now completed or embedded in policy and practice. Without losing sight of the invaluable work that informed that report, it is now time to move on.

In the latter stages of 2018, library staff were actively engaged in a series of workshops to develop a new strategic plan that would take us *"Beyond the Library of the Future"*.

A matrix-like approach to presenting the library's strategic priorities demonstrates clear alignment with the University's strategic direction and will ensure the library continues to be a bold, agile, and essential contributor to the learning, teaching and research aspirations of the University.

Themes that form a framework for the plan:

Leadership in Information Management

Highly skilled, motivated and innovative staff

Quality facilities, resources, systems and services

Proactive partnerships

These themes have been cross-referenced against the University's strategic pillars:

Connected to the global world of ideas

A rich and diverse community of talent

Research that shapes the future

A 21st century education for a growing community of learners

The beating heart of Adelaide

The Five Pillars for a great 21st century university and how the library will contribute					
Library strategic priorities	**Connected to the global world of ideas**	**A rich and diverse community of talent**	**Research that shapes the future**	**A 21st century education for a growing community of learners**	**The beating heart of Adelaide**
Leaders in information management Demonstrating value to the University through best practice in information management, incorporating FAIR principles	Enabling global access to and discovery of the University's scholarly information resources anytime, anywhere	Establishing a reputation nationally and internationally for systems, services, and expertise in information management	Capturing, preserving and archiving the University's scholarly outputs	Enabling discovery of, and access to, resources and services for learning and teaching	Telling the stories of the University through the development and maintenance of deep, broad collections, archives, and records
Staff who are highly skilled, motivated and in-novative Adopting a whole library approach and fostering a One Library culture	Challenging traditional modes of delivery and exploring new opportunities	Fostering a culture of innovation and excellence in the delivery of high-quality services and expertise	Specialising in targeted research support services	Embedding flexible services to meet a greater range of needs from different types of stu-dents and discipline focus	Delivering an active and relevant community engagement program
Quality facilities, re-sources, systems, and ser-vices Adopting a business function approach to review and development of facilities, re-sources, systems and services, and using data, analytics and other measures for success	Improving impact by enabling discovery of, and access to, the University's research outputs	Prioritising the student experience and curating scholarly resources for success in learning, teaching, and research	Increase investment in library collections in recognition of their value and importance as a significant University asset and essential piece of research infrastructure	Instilling a proactive and creative approach to delivery of services and spaces	Positioning the library as a place of cultural safety, valued as a unique and iconic centre for scholars and the community
Proactive partnerships Engaging as a trusted and neutral partner to achieve what we can't do alone	With vendors, publishers, and other libraries	With professional bodies, Council of Australian University Librarians (CAUL), library and infor-mation science educators, and schools	With faculties, schools, the Division of Research and Innovation, research institutes, postgraduate students, and Information Technology and Digital Services (ITDS)	With students and stu-dent bodies, other stu-dent services units, faculties, and schools	With Alumni, Friends of the Library, State Library of South Australia, galleries, and museums

Leaders in Information Management

> Take the lead in the development of a Digital Preservation Strategy and Information Management Policy for the University

> Continue to improve access to, and discovery of, library information resources

> Advocate and communicate on emerging trends and issues in scholarly information practice, including Open Access and developments in FAIR programs and projects

Operational Plan Objectives 2019-2021

Staff who are highly skilled, motivated, and innovative

> Perform a skills audit to formulate development plans for all staff

> Undertake workforce planning to identify single points of failure and solutions to address

> Develop an internal communications plan

Quality facilities, resources, systems and services

> Undertake an audit of all data and statistics collected, review for value and purpose, and identify those that best inform development and improvement

> Develop a physical collection management plan for each library and store

> Produce a service catalogue

> Improve financial management processes and procedures, with an emphasis on those associated with the library resources budget

> Undertake space and service reviews for Waite and Roseworthy libraries

> Review library and UniARK systems, applications and integrations; identify future priorities and implement a new support model with ITDS

> Develop and embed an online information literacy training program

> Provide researchers with top quality research support and services

Proactive partnerships

> Grow the Library Endowment fund to increase investment in the development of deep and broad library collections, prioritising the purchase of primary source digitised content, electronic books, and electronic journal archives

> Formalise agreements with internal and external partners

> Develop an engagement plan, including an external communication plan

> Review Rare Books & Special Collections and University Archives' potential to develop academic and community engagement

> Work with relevant areas of DASE on the University's recruitment and retention strategy and consequential projects and activities

> Leverage Yaitya Ngutupira and appointment of Indigenous Liaison Librarian to develop engagement with Wirlta Yarlu

SUCCESS

In order to be successful we will:

Plan effectively, establishing timeframes, budget, scope, and responsibility

Ensure staff are appropriately skilled

Prioritise and plan internal and external communication

Put in place the relevant and necessary systems, processes, and policies

Engage and empower staff by fostering a positive and energetic culture

See evidence of improved team culture

Observe that staff have increased their skill set

Achieve our goals

SUCCESS

We will know we are successful if we:

Have examples of positive follow up and consequences, and evidence of continuous improvement for individuals, teams, and the library as a whole

Complete projects within the pre-defined parameters