
Student SELT FAQ

1. What is a SELT?

Student Experience of Learning and Teaching (SELT) surveys provide students with the opportunity to provide feedback on their experience of courses and teaching at Adelaide. Each time a course is offered, students enrolled in that course will be invited to provide feedback on their course and teacher(s) via an online SELT survey. For the majority of courses at Adelaide the first email invitation will be sent to students at the beginning of week 12 of semester one and week 11 of semester two. Students can access the SELT via the link contained in the email invitation. All SELTs remain open for at least three (3) full weeks. Students are sent up to two (2) reminders, usually one (1) week apart. From 2018 it is anticipated that staff will set aside time for the SELT to be completed in-class on your own device (also known as Bring Your Own Device). Participating Staff will advise when the SELT session is scheduled. In addition, students will also be asked once a year to provide feedback on their program.

2. Do I have to complete SELT surveys?

Completing SELT surveys is voluntary, however it is strongly encouraged as it is an opportunity for you to provide valuable feedback on your experience of courses and teaching and your program. Student feedback informs the understanding of teaching strengths and weaknesses and provides ideas about how courses and teaching can be improved. SELT results are also used for decisions regarding appointment, promotion of academic staff, awards, and for decisions about courses, programs, and many aspects of curriculum and the student experience.

You might also find the following article useful: [What is a SELT?](#)

3. How long will it take to complete a SELT survey?

Completing SELT surveys is voluntary, however it is strongly encouraged as it is an opportunity for you to provide valuable feedback on your experience of courses and teaching as well as your program. From 2018 a 'two-tier SELT' is being introduced so students may elect to complete one question (including free text comments) above the line or a more extensive set of questions including those below the line. As a minimum, question 1a-1c will need to be completed for a response to be registered. It is anticipated that answering the question above the line will take no more than 5 minutes; answering the full suite of questions will take at least 10-15 minutes.

You might also find the following article useful: [What is a SELT?](#)

4. What type of feedback can I leave?

Feedback provided through SELT survey should be constructive. Your feedback should explain your perceptions of course, teaching and program strengths and weaknesses with suggestions for improvements. We suggest you reflect and comment on aspects of course and teaching quality, such as content, resources, learning activities, assessments, or organisational aspects including the design, coherence and outcomes of your program. Remember that comments should be professionally communicated and comply with the University's IT Acceptable Use and Security policy, avoiding comments of a personal nature which are of no relevance to course and teaching quality.

You might also find the following article useful: [What is a SELT?](#)

5. Can I complete a SELT survey to lodge my grievance about a course or program?

SELT surveys have been designed to allow students to provide constructive feedback about their experience of course and teaching quality so courses can undergo a process of continuous improvement.

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While the University also accepts that there may be instances when students may feel dissatisfied with course and teaching quality or their program, SELT surveys are not the mechanism for lodging grievances. If you have a grievance about academic or administrative decisions or unfair treatment, you may choose to lodge a grievance in accordance with the [Student Grievance Resolution process](#).

Students are also expected to comply with the [IT Acceptable Use and Security policy](#) which outlines acceptable and inappropriate IT behaviours. This is relevant in that it aims to encourage students to provide constructive feedback through the SELT open comments. When providing feedback through the SELT open comments, students should provide comments intended to help staff to improve teaching and learning quality.

The University keeps a record of student information related to the completion of SELTs. This information includes a record of student identification numbers against survey responses. The collection of student identification numbers allows the University to comply with its legal obligations. The University will access student information related to student responses only when a response has been deemed by staff to have breached the University's [IT Acceptable Use and Security policy](#). This includes responses which:

- threaten students or staff in any way by: harassing, vilifying, bullying, abusing, threatening, assaulting or endangering staff, students or other members of the University's community directly or by other means of communication;
- contain material that is of an offensive or sensitive nature. For example, material that includes unnecessary or inappropriate references to an educator's racial, ethnic, political, religious origin, membership of particular associations or trade unions, and sexual orientation;
- are deemed by relevant University staff to be inappropriate because they contain profanities or other statements not provided with constructive intent for improvements to teaching and learning provisions at the University.

You might also find the following article useful: [What is a SELT?](#)

6. Are my responses confidential?

All responses to SELT are confidential.

Comments should be professionally communicated and comply with the University's [IT Acceptable Use and Security policy](#). Where feedback is deemed to be in breach of relevant University policies (e.g., as regards bullying or abusive behaviour in relation to staff or other students), the student concerned will be identified and appropriate follow-up initiated.

You might also find the following article useful: [What is a SELT?](#)

You might also find the following article useful: [Can I complete a SELT survey to lodge my grievance about a course?](#)

Contact Planning and Analytics on 831 33496 if you have any further questions or email at eselt@adelaide.edu.au.

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