Getting started

Welcome
Welcome message: Ninna Marni

Getting settled
Mobile phones
Banking
Overseas student health cover (OSHC)
Discover Adelaide

Getting around
Public transport in Adelaide

Getting support
Accommodation
Tech talk

Getting involved
Adelaide University Union
Adelaide University Sport
The Fitness Hub
Social Programs

Getting started
Enrolment
Faculty information

Getting connected
Beginnings are important. The O’Guide is designed to help you adjust to, enjoy, and succeed in your life while studying at the University of Adelaide. Inside it, you will find information on University services, accommodation, banking institutions, and how to get around Adelaide.

**Ninna Marni**

**Ninna Marni – a Kaurna phrase for “Hello, how are you?”**

In welcoming you, the University would like to acknowledge that the Kaurna people are the original inhabitants of the land where the first campus of the University was built. We would also like to acknowledge that these lands are the traditional lands for Kaurna people and that we respect their spiritual relationship with the country. We also acknowledge the Kaurna people as the custodians of the Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today.

---

**Key contacts**

Below is a list of the University’s key services that, depending on your particular program of study, will be of help throughout your studies.

**Ask Adelaide**

Ask Adelaide can provide you with general support throughout your studies, including IT Support, directions, and information on campus life. You can visit our friendly staff at the Ask Adelaide Service Centre on Level 3 of Hub Central (look for the blue area) on our North Terrace campus, or call them on 8313 5208. You can also contact Ask Adelaide online: adelaide.edu.au/enquiries

**English Language Centre**

For Pre-enrolment English Program (PEP) students, staff at the English Language Centre are happy to assist with any questions, from accommodation to study concerns.

Level 9, 115 Grenfell Street
The University of Adelaide
SA 5005 Australia
Phone: +61 8 8313 4777
Email: elc@adelaide.edu.au

**International Student Centre**

The International Student Centre (ISC) is a support service for international students studying at the University of Adelaide. We aim to provide a safe space of mutual respect, courteous and friendly support, guidance throughout your chosen course of study, and referrals to the correct person or department. Our website also has useful information for international students: international.adelaide.edu.au/life

**International Student Advisors**

International Student Advisors are available for individual appointments at the International Student Centre if you wish to speak with a staff member, one to one. If needed, please contact the ISC and book an appointment.

Ground Floor, Old Classics Wing
The University of Adelaide
SA 5005 Australia
Phone: +61 8 8313 4828
Email: isc@adelaide.edu.au

**The Adelaide Graduate Centre**

The Adelaide Graduate Centre (AGC) is responsible for the management and administration of research education at the University of Adelaide. If you are a PhD or Masters by research student, during the course of your candidature you are likely to get to know the AGC very well. It is the first area to contact whenever you have a question about your research program, candidature, or scholarship. Further information for higher degree by research students visit our website: adelaide.edu.au/graduatecentre

Level 6, 115 Grenfell Street
The University of Adelaide
SA 5005 AUSTRALIA
Phone: +61 8 8313 5882
Email: graduate.centre@adelaide.edu.au
Mobile phones

Mobile phones are an important way to keep in touch with your friends, family, and the University. If you want to get a mobile phone, here are some things to remember.

Tip 1 - Research

When setting up a SIM card in Australia you should first research different phone companies to find the provider that best suits your needs and budget. See the list of mobile phone providers on the right for some starting points.

Tip 2 - Identity documents

Make sure you take identification documents to the provider in case they require them. These documents could be your passport, your visa, your bank account statements, ATM card, insurance card, utility bills in your name (such as water bills or electricity bills), credit cards, or a driver's license. The mobile phone provider will give you a full list of acceptable forms of identification.

Tip 3 - Contract vs. pre-paid

SIM cards are available in two general forms in Australia: (1) pre-paid and (2) contract.

(1) Pre-paid SIM cards require you to pay an upfront fee and register the SIM yourself. You then pay for extra credit when you need it. Credit can generally be purchased online, or at convenience stores, supermarkets and service (petrol) stations. Pre-paid SIM cards will most often be sold independent of phone handsets, meaning that you will need to either use your existing handset or buy a handset separately.

(2) Contract SIM cards, as their name suggests, lock you into a contract with a phone provider for a certain period of time (usually 24 months). You will be required to pay a certain amount every month, which gives you a set number of data and call time. Breaking the contract will likely mean that you will need to pay out the rest of your contract as an early termination fee. Contract SIM cards are often packaged with a phone handset.

Tip 4 - Unlocking your phone

Be careful! If you are an international student and are using the handset from your home country, you may need to first unlock your phone so that it can use an Australian SIM card. You will need to contact your mobile phone provider in your home country for instructions on how to do this.

Some local mobile phone providers

Please note: these are only some of the local providers and the University does not recommend one provider over another. You should research each provider before making your choice.

<table>
<thead>
<tr>
<th>Provider</th>
<th>Phone Number</th>
<th>Website</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telstra</td>
<td>(08) 8223 4488</td>
<td><a href="http://www.telstra.com.au">www.telstra.com.au</a></td>
<td>33 Rundle Mall</td>
</tr>
<tr>
<td>Optus</td>
<td>(08) 7088 4200</td>
<td><a href="http://www.optus.com.au">www.optus.com.au</a></td>
<td>67 Rundle Mall</td>
</tr>
<tr>
<td>Vodafone</td>
<td>1300 100 002</td>
<td><a href="http://www.vodafone.com.au">www.vodafone.com.au</a></td>
<td></td>
</tr>
<tr>
<td>Virgin Mobile</td>
<td>(08) 8223 6009</td>
<td><a href="http://www.virginmobile.com.au">www.virginmobile.com.au</a></td>
<td>156 Rundle Mall</td>
</tr>
</tbody>
</table>

Pro tip!

Some mobile phones allow dual-SIMs, which means you can install one SIM card for local calls and one SIM card for international calls.
Banking

When choosing a bank or other financial institution (such as a credit union), find out if they have a branch or ATMs (Automatic Teller Machines) located near to where you live and / or study. ATMs located on the street do not have closing times, and you can generally use them every day of the week, at any time.

Before you open an account, make sure you know your bank’s account keeping fees and service charges. Every bank offers general savings accounts that allow you to deposit, withdraw, and transfer money from ATMs or use EFTPOS.

Other methods of banking available to you include internet and phone banking – please ask your bank for more information. The University does not recommend one bank over another.

Please note: Most banks will charge a fee if you withdraw money from an ATM that isn’t from your own institution (i.e. you may be charged if you have a Commonwealth ATM card, but withdraw money from a BankSA ATM).

Student accounts

Most banks and credit unions offer student accounts with lower fees (and lower rates of interest). You will need to show the bank your student ID (or, if you are an international student, your CoE) when you open the account or very soon after. Make sure to ask if they have any limitations, such as maximum amounts on daily withdrawals.

Opening a bank account

To open a bank account, you will need to complete a 100-point identity check. To do this you will need to provide identification, such as your passport, student card, birth certificate, and / or driver’s license, credit card, telephone or electricity bill.

Some nearby banks

ANZ Bank (13 13 14)
www.anz.com.au
112 Rundle Mall

Bank SA (13 13 76)
www.banksa.com.au
49 Rundle Mall

Commonwealth Bank (13 22 21)
www.commbank.com.au
136 Rundle Mall

Westpac (13 20 32)
www.westpac.com.au
52 Pirie St, Adelaide

HSBC (1300 308 008)
www.hsbc.com.au
55 Grenfell St, Adelaide

Bendigo Bank (8232 6122)
www.bendigobank.com.au
80 Grenfell St, Adelaide

National Australia Bank (13 22 65)
www.nab.com.au
22-28 King William St, Adelaide
OSHC card (Overseas Student Health Cover)

To order your OSHC (Overseas Student Health Cover) card, you need to contact your OSHC provider. If you purchased your OSHC policy through the University of Adelaide, your provider will be our preferred provider - Allianz Global Assistance.

If your provider is Allianz Global Assistance you order your card here: oshcallianzassistance.com.au/?AgentID=238236

To log into Allianz’s system, you need your Policy Number, your Family Name (i.e. Surname), and your Date of Birth. Your Policy Number will be your 7 digit University of Adelaide student number followed by the letters ‘adl’.

Example: 1234567adl

> If you are an Australia Awards Scholar, your policy number will be your student number followed by the letters ‘adlaus’.
> If you are a sponsored student, your policy number will be your student number followed by the letters ‘adlspn’

If your provider is Allianz Global Assistance, you can use the University Health Practice on campus without your OSHC card - you just need to know your policy number and have a copy of your printed policy.

Discover Adelaide

Adelaide is a beautiful city with many local conveniences located near The University of Adelaide. If you don’t know your way around yet, spend some time in and around the University getting familiar with the local attractions, eateries, and hot spots.

Exploring the city

Adelaide is a relatively small city, but there is a lot to explore if you know where to look. Here are just some of the sights to see to get to know Adelaide a bit better:

> North Terrace: Art Gallery, Museums, and State Library
> The East End – Rundle St area (cafes, dining, fashion)
> Rundle Mall (shopping)
> Central Market (food shopping and dining)
> The West End – Hindley St area (dining, bars)
> Adelaide Oval - football, cricket

For more ideas and information, see the Adelaide City Council’s Explore the City site: adelaidecitycouncil.com/explore-the-city/visit-adelaide/maps-trails-and-guides

Free city transport

You can use the free City Connector bus (99A/99C/98A/98C) and hop on and off as often as you like. The Adelaide tram is also free from South Terrace to the Entertainment Centre. For more information, see: adelaidemetro.com.au/Timetables-Maps/Special-Services/Free-City-Services

You can also rent a free bicycle from the Adelaide City Council’s Adelaide Free Bike service. Bikes can be hired from locations across the city, and come with a helmet (which you are required by law to wear). For more information, see: bikesa.asn.au/adelaidefreebikes

Adelaide Central Market

The Adelaide Central Market is a great place to get good quality produce. They have great bargains towards the end of trading on Saturdays afternoons! The Central Market, as locals call it, is also adjacent to one of Adelaide’s most popular eating districts: Gouger Street and Chinatown.

Not with Allianz?

There are four other companies who provide OSHC policies:

AHM (13 42 48) ahmoshc.com/english.aspx
BUPA Australia (1800 888 942) oshc.bupa.com.au/24 Regent Arcade, Rundle Mall
Medibank Private (134 190) medibank.com.au/oshc 65 Grenfell St, Adelaide
NIB (131 642) nib.com.au/overseas-students

Pro tip!

Not with Allianz, and need your insurance card? You will need to contact your insurance provider directly yourself.

Pro tip!

Representatives from Allianz Global Assistance will be on campus every Monday, Tuesday, Wednesday, and Friday at the Ask Adelaide Service Centre (Hub Central Level 3) from 10:00am until 4:00pm.

Need help? Ask Adelaide!
8313 5208
Level 3 South, Hub Central
adelaide.edu.au/enquiries
Public transport

Getting around Adelaide is easy if you use public transport. You can learn more about the Adelaide metro system at the Adelaide Metro website: adelaidemetro.com.au

Step 1: Get a Metrocard or Metroticket

You can buy them at the Adelaide Metro Centre, post offices, newsagencies, and The General on campus. Metrocards are rechargeable, multi-use passes, while Metrotickets are single-use tickets. There are different types of Metrocards and Metrotickets, though, so please check the table or on the Adelaide Metro website to make sure you are carrying the right one.

Step 2: Plan your route

Check updated timetables at the Adelaide Metro website or download a trip planning app on your mobile device.

Step 3: Catch a ride

Bus: You should enter from the front door.
Trains and trams: You can enter from any door.

On all types of public transport, you need to validate your trip by scanning your card or inserting your ticket into one of the yellow validation machines found just inside the vehicle’s door.

Step 4: Stop!

Bus or tram: To request a stop, push the red button before the bus or tram arrives at your stop. You can exit from any door. Make sure to leave enough time for the driver to stop. On the bus, don’t forget to say “Thank you” to the driver when you get off!
Train: The train will stop automatically at all stations listed on the timetable. You can exit from any door.

Pro tips!

➤ One ticket / card validation is valid for two hours. You can change buses, trains, or trams as many times as you want during this time. You must validate your card / ticket each time, but you will not be charged again until the two hours have elapsed.
➤ The 98A/98C/99A/99C are free city loop buses. The tram is also free between South Terrace and the Entertainment Centre.
➤ You must bring your Student ID card with you if you use a concession card or ticket. Ticket inspectors will ask you for this and fine you if you don’t have it.
➤ Each person requires their own ticket! You can’t put your friends or family through on your ticket - they will need to buy their own.
➤ Be careful! As a University student, you need to use “Concession” tickets. “Student” tickets are for primary and high school students only

<table>
<thead>
<tr>
<th>Metrocard pricelist</th>
<th>Metrocard type</th>
<th>Peak*</th>
<th>Interpeak**</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regular</td>
<td>$3.54</td>
<td>$1.94</td>
<td></td>
</tr>
<tr>
<td>Concession</td>
<td>$1.75</td>
<td>$0.94</td>
<td></td>
</tr>
<tr>
<td>Two Section</td>
<td>$1.92</td>
<td>$1.48</td>
<td></td>
</tr>
<tr>
<td>Visitor Pass</td>
<td>$26 for 3 days</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Metroticket pricelist</th>
<th>Metroticket type</th>
<th>Peak*</th>
<th>Interpeak**</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regular single trip</td>
<td>$5.30</td>
<td>$3.40</td>
<td></td>
</tr>
<tr>
<td>Concession single trip</td>
<td>$2.70</td>
<td>$1.30</td>
<td></td>
</tr>
<tr>
<td>Two Section</td>
<td>$3.30</td>
<td>$2.50</td>
<td></td>
</tr>
<tr>
<td>Regular day trip</td>
<td>$10.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Concession day trip</td>
<td>$5.00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* Peak time is before 9:01am and after 3:00pm on weekdays, as well as all day Saturdays.
** Interpeak time is between 9:01am and 3:00pm weekdays, as well as all day Sundays and public holidays.

Please note: prices are accurate at the time of print but are subject to change. For most recent information, see: adelaidemetro.com.au/Tickets/Fares
Accommodation

Students looking for accommodation in Adelaide are encouraged to visit the Accommodation Service as soon as they can so our team of friendly staff can orientate them with all of their options, facilitate access to the rental database, and support them through the process of identifying and securing quality and safe accommodation. They can also help explain fixed term, periodic, and rooming house agreements.

The Accommodation Service
Hub Central
Opening hours: Monday to Friday 9.00am – 5.00pm
Tel: +61 8 8313 5220
Email: accommodation@adelaide.edu.au
Website: adelaide.edu.au/accommodation
Skype: uoaaccommodation
Facebook: AU.Accommodation/

University Managed accommodation
The University of Adelaide is pleased to offer the following student accommodation options in its managed portfolio:

- The University of Adelaide Village
- Mattanya
- The University of Adelaide Floor of Residence at Urbanest
- Roseworthy Residential College (Roseworthy students)

See the Student Accommodation Guide or check the website: adelaide.edu.au/accommodation

Private Rental accommodation
The University of Adelaide Accommodation Service offers a rental database of private rental opportunities: adelaide.edu.au/accommodation

The database is only promoted amongst the University community, which means that most of the listings are being offered by people who are in some way associated with the University and would like to fill their room or property with a University of Adelaide student.

Remember “RECAS”

When searching for accommodation, it is handy to remember the acronym “RECAS”:

- Research all available accommodation options.
- Establish a realistic budget.
- Consider the value of managed student accommodation.
- Avoid extended temporary accommodation.
- Seek assistance from the University Accommodation Service.

Tech talk

The University offers a range of useful technologies you will use throughout your studies, including Unified, MyUni, Access Adelaide, and ADAPT Adelaide. These services can all be accessed using your University student username and password.

Unified: a central hub for all your online resources, Unified acts as a gateway to your student email, MyUni, Access Adelaide, and timetable without having to log in to each of these services individually.
Login: unified.adelaide.edu.au/group/unified/home

Access Adelaide: an online service that allows you to enrol in your courses, update your personal information, check exam times, check your University finances, and apply for graduation online.
Login: access.adelaide.edu.au

MyUni: where you will find all your course resources throughout the semester, including course information, lecturers’ announcements, assessment information, and recorded lectures (if offered).
Login: myuni.adelaide.edu.au

ADAPT Adelaide: a useful tool that allows you to access learning applications needed for courses on your personal devices, both on campus and externally.
Login: adelaide.edu.au/technology/yourservices/learning-teaching/adapt

Pro tip!
Students are advised to exercise caution when exploring share and rental accommodation options on the following websites:

www.adelaidebbs.com/bbs/portal.php
www.share-accommodation.net
www.gumtree.com.au

getting support
Counselling, Disability, and Elite Athlete support service

The Counselling Service is free and confidential and is available to all enrolled students seeking to address issues that may be affecting their study and life. Our professional counselling team is available to help you explore options to resolve these difficulties. We offer students individual counselling, workshops designed to meet the changing needs of students, and crisis and trauma intervention.

You can find us online: adelaide.edu.au/counselling_centre

The Disability Service can help you manage ways to accommodate your disability whilst at Uni so you can focus your energies towards your studies. We not only look at physical or practical assistance, but we also look at ways to improve study habits in the University environment. And we value your privacy. Our strong commitment to confidentiality supports all students that we assist.

You can find us online: adelaide.edu.au/disability

The University of Adelaide is an Elite Athlete Friendly University (EAFU) and offers an Elite Athlete Support and Information Service to assist eligible student athletes. By providing a flexible and responsive approach to study, the University supports students to balance their sporting and academic commitments.

You can find out more about our Elite Athlete Support Service online: adelaide.edu.au/eliteathletes

Student health and wellbeing

The Student health and wellbeing webpage brings together all of the health and wellbeing support services and online resources you will have access to while you study at the University of Adelaide. We recommend you bookmark this webpage and refer to it whenever you need to find this type of support and to make it easier to access all of the health and wellbeing online resources.

You can find the student health and wellbeing webpage online: adelaide.edu.au/student/health-wellbeing

UniThrive

Being new to the University of Adelaide, you probably won’t have heard of UniThrive, the website designed to help you thrive at University - not just survive! The resources and information available on the website are helpful not only for your studies but also in your personal life. It is full of hints, tips, and resources to manage your stress, increase your productivity, and develop more positivity in your life, all to ensure you get the most out of your time here. UniThrive also has an app and blog.

Check out the website to find out more: adelaide.edu.au/uni-thrive

Get connected, stay connected

Making friends and getting involved in the University community is a great way to thrive at Uni. You’ll be healthier, happier, and do better in your studies if you get connected at orientation, and stay connected throughout your studies.

Student Care

Student Care staff offer independent information, advocacy, and referral across a range of academic and administrative issues to all students enrolled at the University of Adelaide. Student Care is a free and confidential service run by the Adelaide University Union and is available to all undergraduate and post-graduate students. You can learn more on their website: www.auu.org.au/studentcare

Ground Floor, Lady Symon Building
Enter via the Cloisters
Phone: (08) 8313 5430
Email: studentcare@adelaide.edu.au

Pro tip!

Education Welfare Officers (EWOs) offer individual support by appointment or drop in. EWOs are professionally trained and qualified and have wide experience in University culture, systems, and policy, as well as interacting with external agencies.
Health and relationships

The health and relationships website is designed to help you navigate the health care system, make friends, and learn about relationships in an Australian context. Content is updated and added regularly to ensure it’s as helpful as you need it to be. You can even submit suggestions for future content! Check it out at:
ua.edu.au/health-relationships

Global Learning

If you would like information on completing some of your study overseas as part of a Study Abroad or Exchange program, Global Learning can help you with that. You can visit them on the ground floor of the Hughes building (outside of the western entrance to Hub Central).

adelaide.edu.au/global-learning

Maths Learning Centre (MLC)

The MLC aims to help you learn and use maths and related learning skills in order to succeed in your university courses at a higher level. You don’t need to be studying a maths degree or a maths course to use the MLC – anyone who sees maths or statistics in any of their courses can use it!

There are online resources tailored to many courses on their website:
adelaide.edu.au/mathslearning

You can also visit the MLC in Hub Central between 10am and 4pm Mon–Fri to talk to a friendly tutor about your maths learning. You don’t need an appointment: just drop in!

The Writing Centre

The Writing Centre aims for you to succeed in your university courses at a higher level, by helping you learn and use academic language skills like reading, writing, note-taking and referencing.

They provide online resources at: adelaide.edu.au/writingcentre as well as seminars during the semester.

You can also visit the Writing Centre in Hub Central between 10am and 4pm, Mon – Fri to talk to a friendly tutor about anything related to writing at University. They won’t check your work or edit it for you, but they’ll help you learn skills to make your writing better by yourself. You don’t need an appointment: just drop in!

The Jobs Centre

The University of Adelaide Careers Service prepares, inspires and empowers students to achieve successful career transitions and connect with industry. They are located on the ground floor of the Hughes building with Global Learning (outside of the western entrance to Hub Central).
adelaide.edu.au/student/careers

Employment Service

The Adelaide University Union Employment Service helps you with:
> resumes and cover letters
> interview tips
> advice on volunteer opportunities through not-for-profit organisations
> accredited training opportunities
> information on employee rights and wages
> direction on what kind of jobs to apply for and where

www.auu.org.au/employment/

Email: auu.employment@adelaide.edu.au

PASS
(Peer Assisted Study Sessions)

PASS is an internationally accredited program that aims to enable students to understand the key concepts of their study courses and to achieve their best possible results. Weekly 50 minute group work PASS sessions are facilitated by students who have mastered the respective PASS courses and want to help students succeed.

PASS is for all students, whether to improve from a distinction to a high distinction; a pass to a credit or even just to obtain a pass. You don’t have to enrol or register, just find the class time that suits you and come along. You can learn more about PASS, including the courses and session times for next semester, at their website: adelaide.edu.au/pass
The Adelaide University Union

The Adelaide University Union is a student-run organisation dedicated to creating the best possible experience while you study. We offer a range of services to students including employment, training and volunteering, a Student Care service to help with academic, financial, legal and other problems, a fantastic program of events throughout the year plus over 130 clubs that you can join. We connect our thousands of members to all the best opportunities available at University, and give you all the essential ingredients to help you succeed. It's the best way to get involved in university life, meet new friends and experience everything that university has to offer. Join now on the website or visit the office on Level 4 Union House.

www.auu.org.au
Phone: (08) 8313 5401
Email: auu@adelaide.edu.au
Facebook: AdelaideUniversityUnion

The Fitness Hub

The Fitness Hub is a fully equipped on-campus gym that offers personal training, group fitness classes and exclusive discounts for students from the University of Adelaide! All new members receive a complimentary 30 minute session with a fully qualified personal trainer.

Level 5 Union House
Mon-Fri 6.30am-10pm, Sat-Sun 9am-4pm
www.thefitnesshub.com.au
Phone: (08) 8313 6999
Email: thefitnesshub@adelaide.com.au
Facebook: FitnessHubAU

Adelaide University Sport

Access an eclectic mix of sporting clubs, an extensive range of sporting facilities and a multitude of events with AU Sport. Catering for everyone from elite athletes through to social players, AU Sport exists to provide and promote the best possible sport and recreation environment for the University community. There are almost 40 sport clubs to choose from, including water, field, martial arts and indoor sports. AU Sport also hosts a number of recreational activities throughout the year, tailored to give you that much needed break from the books! As a student, you can also represent the University in a number of inter-varsity sporting events including the SA Challenge, Southern University Games and Australian University Games.

www.theblacks.com.au
Phone: (08) 8313 5403
Email: sdo@theblacks.com.au
Facebook: Adelaide University Sport – The Blacks

Clubs

Joining a club is the best way to meet new people who share your interests and make friends on campus. The Adelaide University Union supports more than 130 clubs representing all kinds of activities and interests – social, political, faculty-based, activity-based – they’re all here!

Check out a list of clubs supported by the Union:
www.auu.org.au/Clubs
Experience Adelaide –
Get connected, make a difference, and share the experience!
Experience Adelaide offers new international students a unique opportunity to genuinely connect and learn from each other. Through personally meeting and undertaking joint activities, newly arrived students from overseas will experience Australian culture, discover Adelaide and South Australia. Alternatively, new international students can be matched with local graduates or staff members.

For more details about the program, please go to the Experience Adelaide website: www.international.adelaide.edu.au/life/experience-adelaide

Language and Cultural Engagement
The Language and Cultural Engagement (LCE) program is a free program for University of Adelaide students with opportunities for social interaction through language and cultural networking. The LCE program is fun and rewarding and many long-lasting friendships have developed between international and local students participating in the program.

The program offers students two distinct streams of engagement:

> Language partnerships – practice practice learning and speaking a language of your choice, develop friendships and improve your intercultural communication through a pair or group ‘match’.

> Social events on campus – regular themed social evenings (LCE nights) run entirely by university students are scheduled throughout the semester and are a great way to make new friends, and learn about different cultures while participating in activities and sharing in regional cuisine.

You may register for one or both streams of the LCE program. More information about how the LCE program works can be found online: ua.edu.au/lce

Talking with Aussies
A volunteer program designed to help international students improve their English conversation skills, Talking With Aussies links individual students with volunteers from the local community to give them an opportunity to practice their conversational English skills. The international students and local volunteers in the program meet regularly one-to-one to talk informally and help develop the student’s English skills.

If you are an international student and would like to practice your conversational English skills, please register online here: international.adelaide.edu.au/life/connecting/talkaussies/request-form

Pro tip!
Learn more about Talking With Aussies on our website: international.adelaide.edu.au/life/connecting/talkaussies

Pro tip!
Register now and simply indicate your preference for either the ‘language partnerships’ or ‘social events on campus’ or both streams by submitting the relevant application form online at: ua.edu.au/lce

Make sure to register for the LCE program every semester!
Pro tip!

Already forgotten your password? Just Ask Adelaide.
Level 3 Hub Central

Am I a full-time student?

Good question! The difference between being a full time student and a part time student can be significant. Not least because part time students do not have access to all of the discounts and concessions that full time students are entitled to. What’s more - it can have a serious impact if you are studying on a student visa!

The standard full time load is: 12 units per semester or 9 units per trimester.

Some students do more and some do less but in order to receive a full-time student card this Semester you will need to be enrolled in a minimum of 9 units, any less and you will be a part time student.

Important note for student visa holders

As a student visa holder it is important that you plan to complete your studies within the duration of your Confirmation of Enrolment (CoE). Your CoE was created on the basis of a standard full-time study load of 12 units per semester. If you enrol in only 9 units in a semester you must make up the 3 units you are short in an alternate enrolment period, such as winter or summer school, or by overloading in a subsequent semester – this is not always possible in every program. If you are unsure of how to manage your enrolment load that allows you to complete within your CoE duration, please consult a Program Advisor at your School or Faculty.

Enrolment information

Depending on your program of study, the way that you enrol in your courses will be different.

Pre Enrolment English Program (PEP) students

You will be enrolled in your courses as part of your Orientation session. If you have any questions about the enrolment process or issues with your enrolments, please contact the English Language Centre (see page 1 for details).

Coursework students

Your enrolment is done online through the University’s Access Adelaide system. If you have a question about your study plan, please see the following website for course advice specific to your Faculty: adelaide.edu.au/enrol/instructions/how/faculty If you require technical help with enrolling, please contact the staff at Ask Adelaide (on Level 3 of Hub Central).

Research students

You should have received an enrolment pack from the International Student Centre (ISC). In this pack, you would have received a yellow enrolment form that you will need to complete. You will also need your supervisor’s assistance to complete this form. Once you have completed the form, you should submit it to the Adelaide Graduate Centre (see page 1 for details). If you have questions about the enrolment process or require additional information about your studies at the University, the ISC can help you – please feel free to contact us to arrange an orientation session (see page 1 for contact details).
Your Faculty office is your first contact for any issues specifically relating to your degree program or study plan.

**Faculty of the Professions**

**Business School**
Web: adelaide.edu.au/professions
Phone: 8313 4755
Email: professions@ask.adelaide.edu.au
Location: Nexus 10 building, Corner Pulteney Street and North Terrace

**Law School**
Web: law.adelaide.edu.au
Phone: 8313 5063
Email: lawenquiry@adelaide.edu.au
Location: Level 1, Ligertwood building (map ref. M-15)

**School of Architecture and Built Environment**
Web: architecture.adelaide.edu.au
Phone: 8313 5836

**Faculty of Arts**
Web: arts.adelaide.edu.au
Phone: 8313 5245
Email: arts@adelaide.edu.au
Location: Ground Floor, Napier building (map ref. L-14)

**Faculty of Engineering, Computer and Mathematical Sciences (ECMS)**
Web: ecms.adelaide.edu.au
Phone: 8313 4148
Email: enquiries_ecms@adelaide.edu.au
Location: Level 1, Ingkarni Wardli (map ref. F-12)

**Faculty of Sciences**
Web: sciences.adelaide.edu.au
Phone: 8313 5673
Email: faculty.sciences@adelaide.edu.au
Location: Ground floor, Darling building (map ref. G-8)

**Faculty of Health Sciences**
Web: health.adelaide.edu.au
Phone: 8313 5336
Email: askhealthsc@adelaide.edu.au (General)
Location: Level 4 Medical School South (map ref. E-17)

The Faculty of Health Sciences also has a Peer Mentoring Program that provides commencing students with an opportunity to connect with experienced students, to gain the knowledge and skills to settle into life at university.

**Keen to know more?**
Web: health.adelaide.edu.au/current-students/peer-mentoring
Email: fhspeermann@adelaide.edu.au
University support services run year-round, and there are many events happening throughout the year hosted by Schools, Faculties, the ISC, the Adelaide University Union, and more.

**International student newsletter**
The Weekly Newsletter is sent to every international student’s University email account each teaching week - be sure to check it out!

**Life in Adelaide blog**
The official blog of the ISC, Life in Adelaide highlights great events happening around Adelaide. blogs.adelaide.edu.au/isc

**Morning tea @ the International Student Centre (ISC)**
Held every Friday between 10.30 and 11.30 am during teaching weeks. Come and have a cup of tea or coffee, fruit and a sweet treat with the ISC staff. A great place for international students to mingle with other students, staff and peer mentors.

**University of Adelaide news**
Want to keep up to date with all the latest University of Adelaide news? Check out our latest news blog: adelaide.edu.au/news

**Student news**
Get the latest news, reviews, information and more from our on campus student media outlets On Dit and Student Radio. All content is created and edited by students for students. On Dit: ondit.com.au
Student Radio: auu.org.au/studentradio

**University of Adelaide events**
To keep track of all the events happening in and around the University of Adelaide, check out our events page.
adelaide.edu.au/news/events
auu.org.au/events

**Student health and wellbeing**
The Student health and wellbeing website brings together all of the University’s health and wellbeing services and online resources:
adelaide.edu.au/student/health-wellbeing

---

**Get connected, stay connected**
Stay in touch with what’s happening in Adelaide and on campus.

**University of Adelaide**
Facebook
facebook.com/uniofadelaide
Twitter
@UniofAdelaide

**International Student Centre**
Facebook
facebook.com/isc.uoa
Twitter
@ISCUoA

---

Orientation guide 13