

# INTERNATIONAL STUDENT SUPPORT GRANTS FREQUENTLY ASKED QUESTIONS

## How do I apply for the International Student Support Grant?

If you believe you meet the eligibility criteria please visit the <u>International Student Support Grant listing</u> to apply online.

## Who can I contact for more information on the status of my application?

Students will be notified the outcome of their application via their University email address. Eligible applicants will receive funding by 19 December 2020.

## How will I know if my application has been successful?

Students will be notified the outcome of their Grant application via their University email address.

## Can I apply more than once? Or I have been unsuccessful, can I reapply?

You may only apply for the Grant once. If you are unsuccessful in your application please contact International Student Support for other forms of assistance.

## How long do applications take to process?

Students will be notified up to five weeks after the application closing date.

## When do International Student Support Grant applications close?

Applications close at 5pm, Friday 13 November 2020. Late applications cannot be accepted.

#### How much is the International Student Support Grant?

Eligible students will receive a one-off payment of \$500 before 19 December 2020.

## How do I prove I have been impacted by COVID-19 and experiencing financial hardship?

Applicants must provide bank statements for all bank accounts (in your name) for the previous four weeks and if applicable a letter from an employer regarding loss of work or reduction in work hours.

#### I'm studying in my home country, can I apply for the Grant?

The Grant is only available to students currently residing in South Australia and studying on campus.

## I'm on a temporary graduate (subclass) 485 visa, can I apply for a Grant?

Holders of a 485 visa are ineligible for this Grant. Please contact <u>International Student Support</u> for other forms of assistance.

## I'm completing my studies in semester 2, 2020, can I apply for the Grant?

The Grant is only available to students who will continue to study at the University in 2021.

## I submitted my application and forgot to attach my bank account statements, what can I do?

Once you have submitted your application additional bank statements cannot be submitted. Please ensure you attach all documentation at the time of application.