eCAF Help for Students

Once the University of Adelaide have lodged your application, the government will send an email to your University account with a passkey. Navigate to the eCAF site, and select the green “sign in” button.

 NOTE: *If the button is black, select “are you a student” to enable the student login*



*The student login button is green:*



To login, Use the passkey that was emailed to your student email address, and your date of birth.



This will take you to your OS-Help application details page:



You will be unable to modify any of the form data that has already been filled in with data supplied by the University:



Verify your email address:



Input your tax file number (TFN):



Select submit once you have verified your email address and input your TFN:



Check the terms and conditions box:



The system will attempt to validate your TFN. You can skip this step if the validation is taking too long.



Check all the boxes on the step 3 screen:



On the Step 4 screen, scroll to the bottom and check the “I have read and understood the above” and select “submit”:



Confirm submission:



You will be notified of the submission status:

