

## Installing Citrix Workspace - iOS

### Introduction

This guide will assist you in setting up the required software for ADAPT Staff Desktop. This will only need to be done once per phone/tablet.

### Procedure

1. On your IOS device (iPhone/iPad), search the App Store for Citrix Workspace
2. Tap “Get” to install Citrix Workspace
3. Once installed, open Citrix Workspace on your device
4. Tap on “Get Started”

 Citrix Workspace



Securely access your favorite apps and services in one place and access them anytime on any device

Get Started

Don't have an account? [Try the demo.](#)

5. Enter in your University ID (a#####) followed by @adelaide.edu.au

To get started, enter your company email address or Store URL

 a1234567@adelaide.edu.au

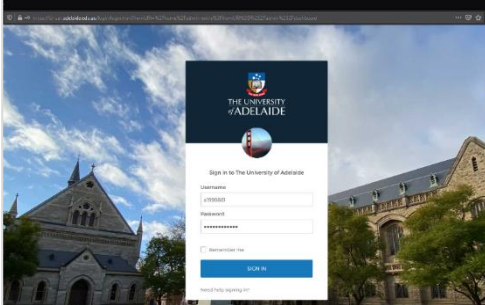
Use smart card



Continue

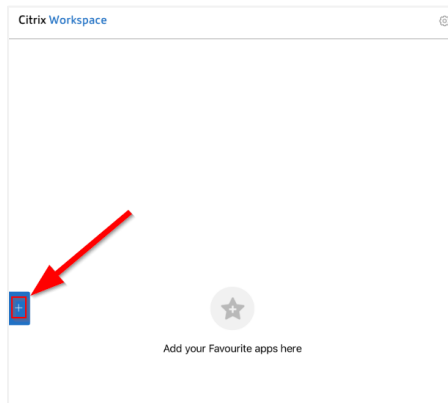
- You will automatically be taken to the Multi-Factor Authentication (MFA) Okta to log in and authenticate. If you have not yet registered for MFA, registration instructions are available in the [MFA guide](#) or on the [MFA Webpage](#)

Enter your university Username eg: a1234567, your Password and click Sign in

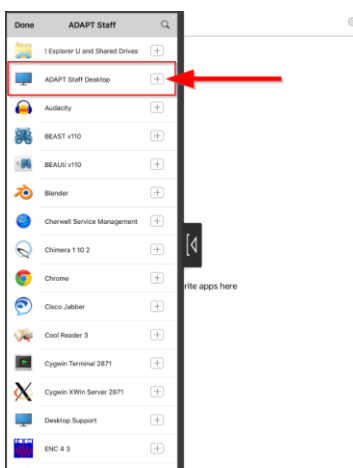


After authenticating, you will return to the ADAPT where you will now see your Workspace, but we don't have any applications yet! Lets add the ADAPT Staff Desktop

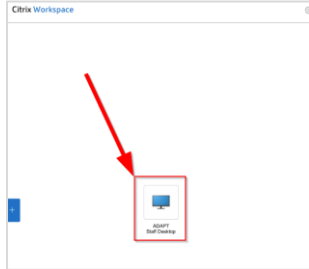
- On the left hand side, tap the blue box with the white + symbol



- This will bring up all of your available applications. Tap on the + symbol next to ADAPT Staff desktop



3. You will now see ADAPT Staff Desktop has been added to your workspace. You can now tap on the icon to open ADAPT on your iOS device



## Contact Us

For further support or questions, please contact the ITDS Service Desk on +61 8 8313 3000 or [servicedesk@adelaide.edu.au](mailto:servicedesk@adelaide.edu.au)